

Movate SMS Policy

1. Consent to Receive SMS Messages

By providing your mobile phone number and clicking [“Submit” / “Sign Up” / “Subscribe” / “I Agree” / “Submit”], you expressly consent to receive text messages from TSD (a Movate Company) at the number provided. Consent is not a condition of purchase. Message and data rates may apply. You may receive up to [30] messages per month. You can opt out at any time by replying STOP. For assistance, reply HELP. For more information, please review our Privacy Policy.

2. Purpose of Messaging

Movate does not use SMS for marketing or promotional purposes. All messages are strictly for:

- Project-related communication like Vendor managers
- Customer support
- Contractual obligations

Messages are only sent to contacts who have provided prior express written consent or as per contractual agreements.

3. Obtaining Consent

Movate follows a strict opt-in process:

- Explicit opt-in consent is required before sending any messages.
- Thank you for the consent provided to TSD - Movate Messages. Msg & data rates may apply. Reply STOP to unsubscribe or HELP for help.
- Clear disclosure is provided that message and data rates may apply.
- Opt-in records are securely stored and retained for a minimum of five years.

4. Message Content and Frequency

- No marketing or promotional content will be sent.
- Messages are limited to essential project or service-related communication.
- Frequency is capped at [30] messages per month.

5. Opt-Out Policy

Users may revoke consent at any time using any reasonable method, including:

- Replying with keywords: STOP, QUIT, END, REVOKE, OPT OUT, CANCEL, or UNSUBSCRIBE
- Using interactive voice response systems

- Contacting TSD-Movate via phone, email, or other communication channels

Processing Opt-Out Requests

- All opt-out requests will be honored within 10 business days.
- Upon opt-out, all non-emergency communications will cease.
- A one-time confirmation message may be sent within 5 minutes of the opt-out request to clarify the scope of revocation. This message will contain no promotional content.

6. Recordkeeping

- All opt-in and opt-out records are logged and retained for a minimum of four years.
- Records are securely stored and accessible for audits or legal inquiries.

7. Compliance with Regulations

Movate complies with various regulations/regulatory and federal law as per the applicability

- The Telephone Consumer Protection Act (TCPA)
- FCC's Opt-Out Rule (effective April 11, 2025)
- National and internal Do Not Call (DNC) lists
- Calling time restrictions (8 a.m. to 9 p.m. local time)
- Prompt honoring of opt-out requests